

Request for Technical Support

PRSoft responds to technical support requests by email, fax or telephone in the order they are received. If you have no access to an email, **FILL THIS FORM OUT COMPLETELY** and send it by fax or have this information available when requesting support by telephone. Please attach any pertinent pages or examples.

NOTE: Requests received by email are processed faster. Send an email to techsupport@prsoft.com including **ALL** the information on this form.

NAME		COMPANY	TELEPHONE
PROGRAM <input type="checkbox"/> PRPay <input type="checkbox"/> PRPaycheck		<input type="checkbox"/> PRTax - Individual <input type="checkbox"/> CorpTax - Corporate <input type="checkbox"/> PropTax - Property	VERSION NUMBER Click Help About and look in the blue box. <input type="text"/>
		FAX	EMAIL

- Printing Problems.** Some characters are missing or out of place. Something appears correctly on the screen, but prints incorrectly. (Please include an example.)
- Error Message.** Please write the exact error message (it must be the first one that appears) and describe exactly when it appears.
- Other:** Please describe the situation in detail and attach an example.

DETAILS OF THE SITUATION

